



प्रधान मुख्य आयुक्त सीमा शुल्क का कार्यालय

**OFFICE OF THE PR. CHIEF COMMISSIONER OF CUSTOMS**

मुंबई जोन -I, दूसरी मंज़िल, नवीन सीमा शुल्क भवन ,बेलार्ड इस्टेट,

**MUMBAI ZONE-I, 2nd FLOOR, NEW CUSTOM HOUSE, BALLARD ESTATE,**

**मुंबई/MUMBAI- 400 001**

**दूरभाष स० /Phone No.022-22620091, Email: ccu-cusmum1@nic.in**

F. No. CCCO/1092/2025-TECH

Date: -01-2026

**Minutes of Outreach Programme conducted by NAC (Automobile and Instruments & Miscellaneous Products) through Hybrid Mode chaired by NAC Convenor with Sectoral Associations, Trade members and stakeholders on 31.12.2025 at 11:30 AM.**

At the start of the outreach program, Additional Commissioner of Customs, CCO, Mumbai Zone-I on behalf of Convenor of NAC (Automobiles and Instruments & Miscellaneous Products) welcomed all attendees to the 10th Sectoral Meeting of Financial Year 2025-26 held on 31.12.2025. To begin with the meeting, he requested the NAC Convenor for a few words of directions for the meeting.

2) The NAC Convenor welcomed all participants to the meeting and informed that Mumbai Customs, Zone-I, is regularly conducting Outreach meetings in hybrid mode with various departmental stake holders like DG Systems, NCTC, etc., and other trade associations. The previous meeting had deliberated upon agenda points, issues, difficulties and bottlenecks faced in NAC (Automobiles and Instruments & Miscellaneous Products), with the objective of ensuring uniformity in assessment and facilitation of trade.

3) The Convenor instructed the Additional Commissioner, NAC Mini Secretariat in Chief Commissioner's Office (CCO) to commence the presentation. Thereafter, the Additional Commissioner, CCO Mumbai Zone-I, presented the Action Taken Note pertaining to the issues raised during the previous outreach program.

**4) Different percentages of examinations are being prescribed across different Bills of Entry:** BCBA had earlier highlighted that, in certain cases, 100% examination is being ordered, whereas the standard norm is 5% or 10%. It was stressed that 100% examination should be limited to exceptional circumstances only. The BCBA further pointed out that, for the same IEC, different percentages of examination are being prescribed across different Bills of Entry (B/Es). The BCBA and FFFAI provided details of 04 such Bills of Entry.

4.1) As directed by the Convenor, letters were issued to the concerned ports/FAGs vide letter dated 18.11.2025. Of the four Bills of Entry, two pertained to different NACs and were forwarded to the respective NACs. The remaining two Bills of Entry, viz. B/E No. 4626244 dated 20.09.2025 and B/E No. 5363984 dated 28.10.2025, were forwarded to

the Commissioner of Customs, ACC (Import), Delhi. During the sectoral meeting held on 26.11.2025, the Delhi Commissionerate stated that the system itself had prescribed examination in these cases. The Convenor accordingly directed the Delhi Commissionerate to submit written comments for taking up the issue before the NCTC.

4.2) On scrutiny by the Convenor's office based on ICES role-based data, it was observed that in respect of B/E No. 4626244 dated 20.09.2025, the instruction for 100% examination was issued pursuant to RMS directions. The RMS had flagged the importer due to prior involvement noticed by DRI for misuse of exemption benefits under Notification No. 50/2017, prompting the assessing officer to order 100% examination. In the case of B/E No. 5363984 dated 28.10.2025, the goods were declared as imported on a returnable basis. Such re-export consignments mandatorily require 100% examination, and accordingly, the assessing officer had ordered 100% examination in this case.

4.3) All Nodal FAG Commissionerates were duly sensitized by the Convenor in this regard. Further, it was stated that the NAC would continue to keep a watch over such inputs. The issue was closed thereafter.

**(Agenda: Closed)**

**5) Concerns Regarding Unwarranted Examination Instructions under RMS:**  
During the above said conversation, trade representatives Shri Om Prakash Agarwal, Chairman, Port & Customs Committee, MACCIA and Shri Sanjeev Harale, President, of BCBA association raised an issue that in some cases, RMS system may give general instructs or hints. However, in such cases, the assessing officer writes instructions to the examining officer to verify the applicability of all PGAs, or instructions to verify some other conditions which, in most instances, do not pertain to the imported goods. Due to such instructions, it sometimes becomes difficult to during examination of the goods to convince the examining officer that the directions given by the assessing officer are not relevant to the imported goods.

5.1) The representatives of the associations requested that assessing officers be instructed to give only those instructions that are relevant and pertinent to the imported goods. The Convenor agreed that where RMS instructions are provided, there is generally no need to add further unwarranted instructions in the normal course. However, in certain cases where the assessing officer notices red flags during assessment that cannot be verified at that stage, such issues may need to be addressed during the examination of the goods.

5.2) The Convenor further stated that the FAG officers have already been sensitized regarding need to be cautious whenever these kinds of issues arise. Additionally, the Convenor requested to the trade representatives to bring into the notice to the respective Commissioners of such kind of instructions given in the Bills of Entry and requested nodal FAG Commissioners to regularly monitor the same.

5.3) The Convenor further stated that the same is also being regularly monitored by NAC Secretariat and by respective Commissionerates. The Convenor requested to raise issues related to Bills of Entry of this NAC and if so, to provide specific details of Bills of Entry.

**(Action: Closed)**

**6) IGST on Electric vehicle in CKD/SKD condition (CTH-8711A):** Reference has been received from the Chennai Commissionerate vide letter dated 22.09.2025 stating that although different rates of BCD are applicable for CKD/SKD condition, no such distinction is there for IGST rate. The battery-operated two-wheelers/three-wheelers, imported without batteries, charger, and tyres, in CKD/SKD condition are being assessed by FAG extending benefit of Serial No. 242A of Schedule-I @ 5% IGST, whereas (CAG) Audit has raised an issue regarding short levy of IGST on import of "Parts of Electric Scooter" contending that IGST should be charged @ 28%.

6.1) During the meeting Commissioner of Customs, Chennai-II (Import) heading the "Working Group on classification and related matters" informed the Convenor that their reply was sent on the day of the meeting i.e. 31.12.2025. The Convenor directed the NAC Office to examine the reply in detail and come to findings which can be discussed in next meeting.

**(Action: NAC Convenor's office)**

**7) Uniformity in assessment of goods namely Sex Toys, Massagers in the wake of Hon'ble High Court's Order:** On this issue, Board had sought the NAC's view on 10.10.2025 to provide the comments and observation regarding the applicable import policy provisions and details of prevailing practice being followed. Based on the inputs received from nodal ports and import data, this NAC submitted reply to the Board on 06.11.2025.

7.1) During the meeting, Pr. Commissioner, ACC, Import Delhi raised an issue conveyed vide the letter dated 23.12.2025 and stated that similar goods imported from various ports under a very divergent practice, in most of the ports, there is no requirement for EPR registration and CDSCO certificates. Pr. Commissioner, ACC (I), Delhi further conveyed that a uniform assessment and clearance practice may be arrived at in the FAG, for the said goods. He stated that assessment practice needs to keep in mind Notification No. 1/1964-Customs dated 18.01.1964 (as amended), Environment Protection Act, 1986 read with the Battery Waste Management Rules, 2022 and Drugs and Cosmetics Act, 1940 read with Medical Devices Rules, 2017.

7.2) In this context, the Convenor stated that the nature, specifications, and composition of the imported goods may vary across different ports. Accordingly, adopting a single, uniform assessment practice across all ports may not be practical. The present matter relates to an individual case, and the comments and observations on the issue have already been forwarded to the Board for its consideration and for taking appropriate further action, as deemed necessary.

7.3) With respect to statutory compliances such as Battery Waste Management registration and CDSCO certification, the Convenor stated that the requisite guidelines /mandatory compliance are issued by the PGAs. It was further stated that the issue brought to notice would be examined, and if required, inputs and recommendations would be sought from the Nodal FAGs for further clarification.

**(Action: All FAG Commissionerates, NAC Convenor's office)**

**8) Filing of Multiple Low-Value Items under a Single HS Code in Bill of Entry and Its Impact on RMS Instructions:** During the meeting, Shri Hiren Ruparel (Vice

President BCBA), raised the point that in some cases, wherein the declared assessable value of these items is negligible, in that case the importer is willing to classify these multiple items into one CTH which is having the highest rate of duty under one single CTH as it takes much more time to file each such item in different HS Code, which causes delays in filing the Bill of Entry. Additional Commissioner, CCO, pointed out that filing such items in one HS Code may lead to avoiding mandatory compliances based on the specific HS Code. Thereafter, the Convenor directed Shri Hiren Ruparel to submit a reference detailing this issue to the NAC Convenors Office.

**(Action: Closed)**

**9) Special Outreach and Handholding for small MSMEs, Startups, and Importers:** The Convenor informed that the Board has desired the NAC Convenors to engage with the trade with a special focus on the MSMEs and have outreach sessions with them to ensure the correct information is disseminated to them. Small importers and MSMEs may not have detailed knowledge about the Customs formalities, Customs Brokers, available supporting resources. The Convenor requested to all Nodal FAG Commissionerate to gather details of such associations of MSMEs, startups, and small importers in their respective jurisdiction, and request them to join the sectoral outreach meetings.

**(Action: All FAG Commissionerates)**

10) Shri Balmukund, ADC, CCO on behalf of the Convenor of NAC, thanked all the participants, Pr. Commissioners/Commissioners, Addl./Joint Commissioners, Officers of Customs, Customs Broker Associations, Trade partners and stakeholders for participating in the meeting.

11) The said meeting was attended by importers, sectoral associations, other members and various stakeholders detailed as per Annexure-1 attached herewith.

12) This issues with the approval of Convenor of NAC (Automobile and Instruments & Miscellaneous Products).

(BALMUKUND)

(ADDITIONAL COMMISSIONER)

(O/o Chief Commissioner-Customs-Zone-I-Mumbai)

Copy to:

1. Under Secretary, Customs IV, CBIC, New Delhi.
2. OSD, Customs IV, CBIC, New Delhi.
3. All Nodal Pr. Commissioners/Commissioners of NAC (Automobile and Instruments & Miscellaneous Products
4. All participating Associations/ Stakeholders.
5. EDI, NCH, for uploading the minutes on the website of Mumbai Customs Zone- I.
6. The Joint Director, NCTC.
7. Office copy