



प्रधान मुख्य आयुक्त सीमा शुल्क का कार्यालय

OFFICE OF THE PR. CHIEF COMMISSIONER OF CUSTOMS

मुंबई जोन -I, दूसरी मंज़िल, नवीन सीमा शुल्क भवन ,बेलाड इस्टेट,

MUMBAI ZONE-I, 2nd FLOOR, NEW CUSTOM HOUSE, BALLARD ESTATE,

मुंबई/MUMBAI- 400 001

दूरभाष स० /Phone No.022-22620091, Email: ccu-cusmum1@nic.in

F. No. CCCO/1092/2025-TECH

Date:06-02-2026

Minutes of Outreach Programme conducted by NAC (Automobile and Instruments & Miscellaneous Products) through Hybrid Mode chaired by NAC Convenor with Sectoral Associations, Trade members and Stakeholders on 29.01.2026 at 11:00 AM.

At the start of the outreach program, Additional Commissioner of Customs, PCCO, Mumbai Zone-I on behalf of Convenor of NAC (Automobiles and Instruments & Miscellaneous Products) welcomed all attendees to the 12th Sectoral Meeting of Financial Year 2025-26 held on 29.01.2026. To begin with the meeting, he requested the NAC Convenor for a few words of directions for the meeting.

2) The NAC Convenor welcomed all participants to the meeting and informed that Mumbai Customs, Zone-I, is regularly conducting outreach meetings in hybrid mode with various departmental stake holders like DG Systems, NCTC, etc., and other trade associations with the objective of ensuring uniformity in assessment and facilitation of trade.

3) The Convenor instructed the Additional Commissioner, Pr. Chief Commissioner's Office (PCCO) to commence the presentation. Thereafter, the Additional Commissioner, PCCO Mumbai Zone-I, presented the Action Taken Note pertaining to the issues raised during the previous outreach program.

4) **IGST on Electric vehicle in CKD/SKD condition:** The meeting took note of a reference received from the Chennai Commissionerate vide letter dated 22.09.2025, wherein it was informed that the Director General of Audit (Central) had raised an audit objection on alleged short levy of Integrated Goods and Services Tax (IGST) on the import of "Parts of Electric Scooter". The audit objection contends that IGST should have been levied at 28% under various Sl. No. 165,166, 173 of schedule IV of IGST notification no. 01/2017 instead of 5% under Sl. no. 242A of schedule I of IGST notification no. 01/2017.

4.1) In this regard, it was informed that the information sought from Chennai Customs Commissionerate and Jawaharlal Nehru Customs House (JNCH) Customs Commissionerate was received on 31.12.2025, 16.01.2025, and 21.01.2026, respectively. The NAC Convenor apprised the members that the said information is presently under

examination by the NAC Office, and the further views shall be communicated to the concerned FAGs at the earliest.

(Action Taken: NAC Convenor's office)

5) **Uniformity in assessment of goods namely Sex Toys, Massagers etc. in the wake of Hon'ble High Court's Order:** On this issue, the Board had sought the NAC's view vide their letter dated 10.10.2025 to provide the comments and observation regarding the applicable import policy provisions and details of prevailing practice being followed. Based on the inputs received from nodal ports and import data, this NAC submitted reply to the Board on 06.11.2025.

5.1) In this regard, a letter dated 14.01.2026 was issued to all Nodal Commissionerate under this NAC, seeking their comments on the prevailing practices followed at their respective ports with respect to assessment and classification under the relevant Customs Tariff Headings (CTHs), along with details of PGA compliances being insisted upon during assessment.

5.2) This office received responses from the Pune Commissionerate on 16.01.2026 and the Chennai Commissionerate on 28.01.2026, which are under examination by the NAC Office. A reminder was issued on 28.01.2026 to Nodal Commissionerate under this NAC to furnish the requisite details as sought vide this office letter dated 14.01.2026.

5.3) During the meeting, the NAC Convenor reiterated the request to the Nodal Commissionerate to submit their replies to the aforesaid letter at the earliest, to enable better clarity and informed consideration of the issue.

(Action Taken: All FAG Commissionerate, NAC Convenor's office)

6) **Special Outreach and Handholding for small MSMEs, Startups, and Importers:** In this regard, the Convenor once again requested to all Nodal FAG Commissionerate to gather details of associations of MSMEs, startups, and small importers in their respective jurisdiction who may not have detailed knowledge about the Customs formalities, Customs Brokers, available supporting resources, and encourage them to join the sectoral outreach meetings.

6.1) During the meeting, Shri Praveen B., General Secretary, Karnataka Small Scale Industries Association (KASSIA) expressed his appreciation to the NAC Convenor for the initiative undertaken to reach out to small MSMEs and importers. Shri Praveen B. raised two issues for consideration. The first issue was about the space constraints being faced in the import and export of goods, including the high cost of storage space, which is adversely impacting small MSMEs, importers, and exporters. He further suggested the introduction of a system through which importers or exporters could access real-time information on space availability along with the applicable charges. The second issue was related to a consignment that had been detained by Customs on account of non-fulfilment of the prescribed Bureau of Indian Standards (BIS) requirements.

6.2) The NAC Convenor acknowledged the concerns raised by Shri Praveen B. and appreciated the constructive suggestions made during the meeting. The Convenor informed that congestion at ports and ICDs is a multi-stakeholder issue involving custodians, port authorities, terminal operators and logistics service providers. The NAC Convenor clarified that the Customs does not directly deal with matters relating to space

availability or pricing. However, he requested Shri. Praveen B. to submit the details of the issue in writing so that the concerns of small MSMEs, importers, and exporters can be taken up with the authorities concerned for examination and resolution in coordination with relevant agencies.

6.3) With regard to the second issue, Shri Praveen B. highlighted the existing knowledge gaps among small MSMEs and manufacturers regarding compliance with the requirements of the Bureau of Indian Standards (BIS). He expressed concern over the lack of awareness of mandatory compliances applicable to the manufacturing of goods as well as import and export consignments. In this context, he suggested that joint training sessions involving officers from autonomous bodies such as BIS, CPCB and other relevant agencies, along with Customs officers, may be conducted to enhance awareness and bridge the knowledge gap relating to regulatory compliances among small MSMEs.

6.4) In response, Commissioner of Customs, Airport & ACC, Bengaluru Customs Zone, informed that the ACC, Bengaluru Customs Zone has been conducting weekly training sessions since October, organized by Customs officers, and wherever feasible, in coordination with officers from Participating Government Agencies (PGAs), with the objective of creating awareness regarding documentation and compliance requirements for import and export of consignments. The NAC Convenor appreciated this initiative and asked other FAG Commissionerates to conduct similar training programs especially for MSME traders to create awareness regarding the processes of PGAs and Customs authorities. At the same time, any persistent issues with regard to BIS requirements may be brought to the notice of the NAC Secretariat.

6.5) With regard to the detention of a shipment at Bengaluru Customs, the NAC Convenor requested that the details of the shipment be submitted to this office and requested the concerned Commissioner to examine the matter. In this regard, Commissioner informed the NAC Convenor that the consignment had been detained due to non-compliance with the mandatory BIS certification, as required under RMS instructions. She further informed that the matter had been examined and that a meeting had already been held with the concerned importer, during which the importer was apprised of the mandatory requirement of BIS certification for clearance of the goods for home consumption.

(Action: FAG Bengaluru Commissionerate (INBLR4), NAC Convenor's office)

7) **Supreme Court matter – Classification of Glucometers:** The Board, vide letter dated 30.09.2025, sought comments and inputs regarding the classification of glucometers and the assessment practices being followed. In response, the NAC Convenor's Office, vide reply dated 09.10.2025, had informed that during the period April–September 2025, glucometers were predominantly classified under CTH 9018, with a few instances of assessment under CTH 9027. Upon examination of the issue, the NAC had opined that the appropriate classification of glucometers is under CTH 9018.

7.1) Subsequently, the Board, vide letter dated 17.12.2025, directed that the rationale for classification of glucometers under CTH 9027 be examined and appropriate action be taken to ensure uniformity. In pursuance of the said directions, inputs/comments were sought from the concerned NAC Nodal Commissionerates by this office. Responses have been received from FAGs on assessment practices. All FAGs, except Bengaluru ACC, opined that glucometers are classifiable under CTH 9018, while Bengaluru ACC suggested classification under CTH 9027. Accordingly, a reply has been forwarded to the Tariff Unit,

CBIC, vide letter dated 30.01.2026.

(Action: Closed)

8) Shri Balmukund, ADC, PCCO on behalf of the Convener of NAC, thanked all the participants, Pr. Commissioners/Commissioners, Addl./Joint Commissioners, Officers of Customs, Customs Broker Associations, Trade partners and stakeholders for participating in the meeting.

9) The said meeting was attended by importers, sectoral associations, other members and various stakeholders detailed as per Annexure-1 attached herewith.

10) This issues with the approval of Convenor of NAC (Automobile and Instruments & Miscellaneous Products).

(BALMUKUND),
(ADDITIONAL COMMISSIONER)
(O/o Chief Commissioner-Customs-Zone-I-Mumbai)

Encl.: Annexure-I (List of attendees).

Copy to:

1. Under Secretary, Customs IV, CBIC, New Delhi.
2. OSD, Customs IV, CBIC, New Delhi.
3. All Nodal Pr. Commissioners/Commissioners of NAC (Automobile and Instruments & Miscellaneous Products
4. All participating Associations/ Stakeholders.
5. EDI, NCH, for uploading the minutes on the website of Mumbai Customs Zone- I.
6. The Joint Director, NCTC.
7. Office copy